Request for Proposal

We are seeking proposals for Java engineering support services from suppliers, who can provide us with quarterly updates, application triage, root cause analysis, and production issue workarounds.

Company	
Address/telephone number	
International Offices (please list all)	
Public Company?	
Lead investors:	

Contacts

		Email	Phone Number
CEO	Name		
CTO	Name		
Account Executive	Name		
Sales Engineer	Name		
Technical Account Manager/Customer Success	Name		

Number of Employees/Location

Employees:	Total	
	Java engineers	
	Support and QA	
Employee location:	US/Canada	
	EU/UK	
	Russia	
	India	
	APAC	
	Middle East/Africa	
	Other	
Number Java Champions employed		
Number of OpenJDK contributors employed		

Track Record

Company founded	Date
Company became a licensed user of the Java Technology Compatibility Kit	Date
Company representative first elected to the Java Community Process (JCP) executive committee	Date
Total OpenJDK projects led	Number
Company-employed members of the OpenJDK Vulnerability Group	Number

Do Your Binaries Pass the TCK/JCK Test?

Are you a subscriber to the TCK/JCK?	

Certifications and Compliance

ISO 27001	
SOC 2	

Engineering Support Services

Patch Set Updates	
Critical Patch Updates (Security-only fixes) on an SLA	
Out-of-cycle fixes	
Application triage	
In-production fixes	
Root-cause analysis	
Global support team	
First response SLA	
Dedicated account engineer	

Java Version Matrix

Java Version	Windows Desktop Support?	Server Support?	Security patches and support provided till?
Java 6			date
Java 7			date
Java 8			date
Java 11			date
Java 17			date
Java 20			date
Java 21			date

Platforms and Configurations

Linux		x86 64-bit		JDK		.deb	
-RHEL		x86 32-bit		JRE		.dmg	
-CentOS		ARM 64-bit		JDK FX		.msi	
-Amazon Linux		ARM 32-bit HF		JRE FX		.rpm	
-Ubuntu		ARM 32-bit SF				.tar .gz	
-Debian		PPC 64-bit					
-SLES/ OpenSUsE		SPARC 64-bit					
-Fedora							
-Scientific Linux							
-Oracle Linux							
Alpine Linux							
Windows							
macOS							
Solaris							

Questions

1	What is your track record for releasing binaries immediately following the OpenJDK Vulnerability Group lifting the embargo on quarterly updates?
2	Can you describe the role your organization has played in the OpenJDK Vulnerability Group?
3	Please provide examples of how your organization responded to last-minute fixes in OpenJDK and their effect on the timeliness and/or stability of affected builds?
4	Describe your support for optional components such as JavaFX, Accessibility, Web Start?
5	Do you provide indemnification in the event of patent litigation?
6	Do you provide indemnification against GNU Public License (GPL) contamination?